

EW & Associates, Inc. has been providing World-Class, Cost Effective Training and Consulting to clients in the New York tri-state area and nationwide since 1992.



As New York's premiere ACT! consulting and training firm, EWA stands alone with its

reputation for excellence in knowledge of product, understanding of client needs and training of students, not only in the use of this wonderful program but more importantly, we teach students how to use their company's customized version of the application. Our knowledge and training skills are unsurpassed.



As a SalesLogix Business Partner with six trainers certified in SalesLogix, EWA can work with you to provide a smooth

integration, along with training on any scale and custom documentation – for the small remote office to a nationwide rollout – from the end user to the administrator..

Having the most ACT! Certified Consultants and ACT! Premiere Trainer in the nation, EWA can accommodate the needs of large or small clients.



FOR PROPRIETARY, CUSTOMIZED AND OFF-THE-SHELF APPLICATIONS WE PROVIDE:

CLASSROOM TRAINING

EWA will create a custom agenda and a classroom atmosphere that encourages student participation, thus ensuring the students leave with a good working knowledge of the program.

ONE-ON-ONE TRAINING

Usually conducted at the desk-side, this training is excellent for the busy executive or for someone needing to quickly increase a particular skill set.

WORKSHOPS

Focus on one or two program features, using company specific scenarios. Always includes a Question &Answer session.

NEW SOFTWARE ROLLOUTS

EWA has handled rollouts of up to 16,000. We'll work with you to create a custom class and company specific documentation.

REMOTE OFFICE SUPPORT

We can provide training support in your branch offices nationwide. For some of our clients, an EWA trainer visits each office bi-monthly. This is an excellent way to increase the skill set of your employees while focusing on their particular needs.

We understand that time is money!

PORTABLE CLASSROOM:

To maintain the quality of the classroom environment and meet the needs of our clients for on-site training, we can now provide a portable classroom that can be set up in a conference room. Our Portable Classroom consists of 12 IBM ThinkPads, projector, and contained network.

Classroom In A Box

With our "Classroom in a Box" we can bring training to your Corporate Headquarters, Branch Offices, Sales Conferences, and Regional Meetings.



Remote Support

EWA is revolutionizing remote support and training. Using Desktop Streaming and Webex, we can now support you the way you want to be supported - with immediacy and efficiency. We can now log onto your computer and see what you see and resolve your problems quickly.

ACT! Database Hosting

Through GoToMyAct.com EWA provides ACT! database hosting that is unparalleled. We provide our clients the most secure and stable ACT! in a web hosting environment..

Contact:

info@ew-associates.com (877)298-1087 ew-associates.com

Our Consultants & Trainers are the Best! That's what our clients say

IBM

Authorized IBM training vendor
Provided on-going training support in CEO's office. Supplied trainers for numerous projects, including two 13-month national CRM projects.

Time, Inc.

Time's preferred training vendor, providing training support for Time's North American branches, along with ACT! and Crystal Report consulting for many of its publications. Since 2001 Time hasn't done a major software rollout without EWA as its training partner.

PRIMEDIA Consumer Magazines

ACT! consulting, support and training at New York and Chicago Magazines, Modern Bride, and Seventeen Magazine, as well as Outlook training.

Warner Music

Training partner for national software rollout.

HBO

MS Project Training

Visiting Nurse Service of NY

EWA delivered training to 1500 nurses on new pen-based clinical information system.

G2X

On-going relationship providing training to their ACT! for Notes clients.

Cohen & Steers

On going ACT! consulting, training and support.

EW & Associates, Inc. 52 Theresa Boulevard Wappingers Falls, NY 12590



Offering

Interconnected Solutions

of

Consulting

Training

Support